

Director, Clinical Social Work

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Job Ref: 10017831

Location: Duarte, CA 91009

Category: Allied Health

Job Type: Full-time, Regular

Shift: Days

About City of Hope

City of Hope is an independent biomedical research and treatment organization for cancer, diabetes and other life-threatening diseases.

Founded in 1913, City of Hope is a leader in bone marrow transplantation and immunotherapy such as CAR T cell therapy. City of Hope's translational research and personalized treatment protocols advance care throughout the world. Human synthetic insulin, monoclonal antibodies and numerous breakthrough cancer drugs are based on technology developed at the institution. AccessHope™, a subsidiary launched in 2019 serves employers and their health care partners by providing access to City of Hope's specialized cancer expertise.

A National Cancer Institute-designated comprehensive cancer center and a founding member of the National Comprehensive Cancer Network, City of Hope is ranked among the nation's "Best Hospitals" in cancer by U.S. News & World Report and received Magnet Recognition from the American Nurses Credentialing Center. Its main campus is located near Los Angeles, with additional locations throughout Southern California and in Arizona.

City of Hope's commitment to Diversity, Equity, and Inclusion

We believe diversity, equity and inclusion is key in serving our mission to provide compassionate patient care, drive innovative discovery, and advance vital education focused on eliminating cancer and diabetes in all of our communities. Our commitment to Diversity, Equity and Inclusion ensures we bring the full range of skills, perspectives, cultural backgrounds, and experiences to our work -- and that our teams align with the people we serve in order to build trust and understanding. We are dedicated to fostering a community that embraces diversity - in ideas, backgrounds, and perspectives; this is reflected in our work and represented in our people.

Position Summary

This position provides administrative and clinical leadership to the Clinical Social Work and Spiritual Care Services Divisions, as well as assuming responsibility to work with the Administrative Director in program development, human resource management, operations management, donor relations, and marketing. The Clinical Social Work Director assumes a leadership role on various interdisciplinary committees serving as a catalyst, facilitator and coordinator for interdisciplinary systems improvements as they relate to patients and staff.

Key Responsibilities include:

- The Clinical Social Work Director reports primarily to the Administrative Director of Supportive Care Medicine, Patient and Family Resource Center.
- The Clinical Social Work Director collaborates with various City of Hope departments and divisions in the development and implementation of patient support services, to include psychoeducation, problem-solving programs and Science of Caring Education CME, as well as overseeing Patient and Family Resource Center programs to provide patient transportation, school reintegration and advance directives education for patients.
- Oversee the Spiritual Care Program, including the chapel, chaplains, and all associated programs.
- The Clinical Social Work Director works independently, consulting with the Administrative Director and other City of Hope experts as needed, for delivery of optimal patient care and to meet the goals of the Patient and Family Resource Center.
- This management position has decision-making, directorial and operational responsibility for the Clinical Social Work staff.
- Writes grants, publishing papers, gives lectures and actively participates funded educational programs
- Human Resources Administration
- Program Development and Administration
- Staff Development
- Financial Administration
- Follows Staff Leadership Model
- Performs other related duties as assigned or requested.

Qualifications

Basic education, experience, and skills required for consideration:

- Master's in Social Work
- 5 years minimum in a related field, with at least 3 years in a progressively responsible leadership position within a health care organization are required.
- Active member of pertinent professional organizations such as the Association of Oncology Social Workers, the Society of Hospital Social Work Leaders in Health Care, other national and international psycho-oncology organizations, to promote our programs and services around the world and to form collaborative relationships with our colleagues in the field.
- Strong leadership and relationship building skills
- Able to effectively communicate complex principles
- Communicate in an ethical, honest, direct manner
- Role-model emotional regulation and ability to effectively de-escalate emotionally charged situations
- Strategic planning and clinical social work standards
- Self-directed, assertive, and creative in problem solving, systems planning and patient care management
- Customer relations skills

Required Certification/Licensure:

- California License in Clinical Social Work

Preferred education, experience, and skills:

- Doctorate Degree in Social Work

Additional Information:

As a condition of employment, City of Hope requires staff to comply with all state and federal vaccination mandates.

- Shift: Day
- Job Status: Full-Time

City of Hope is committed to creating a diverse environment and is proud to be an equal opportunity employer. All qualified applicants will receive consideration for employment without regard to race, religion, color, national origin, sex, sexual orientation, gender identity, age, status as a protected veteran, or status as a qualified individual with disability.

