

**Pediatric Community Liaison Clinical Social Worker**  
**Dana-Farber Cancer Institute**  
**Boston, MA**  
**Full Time (2-3 days remote/week)**

The Community Liaison social worker will triage and coordinate community based services for patients and families within the Pediatric Neuro-Oncology service (including on-treatment patients and in the Pediatric Neuro-Oncology Survivorship Clinic) and the Perini Family Survivors Center. The Social Worker will collaborate with primary psychosocial clinicians to provide resource and referral guidance to DFCI patients who need mental health/behavioral health providers and programs in the community. There will also be opportunities to provide direct psychoeducation and group programming for these populations. This role is situated within the Division of Pediatric Psychosocial Oncology at the Dana-Farber Cancer Institute in the Department of Psychosocial Oncology and Palliative Care and reports to the Division Chief of Pediatric Psychosocial Oncology with close collaboration with primary clinicians in Neuro-oncology and the Director of Support Services in the Perini Family Survivors' Center.

The position is mostly programmatic with opportunities for specific clinical work as indicated.

**Requirements:**

- Work with clinical and administrative staff to identify patients and families eligible for off-treatment programs and resources.
- Provide individual consultation to patients and families regarding educational and support resources in the community
- Provide triage, psychoeducation and referral to patients and families seeking mental health e.g, psychiatry/psychotherapy/group referrals and wellness services. Provide follow-up to patients and families to facilitate establishing community-based care.
- Develop and lead or co-lead educational and support programs offered to pediatric patients and families delivered in person or remotely via videoconference.
- Support other staff members in developing and delivering educational and support programs including helping identify appropriate referrals and coordinating resources needed for in-person or online programs.
- Work with clinical staff and directly with patients and families to identify areas of need for improved education and support of patients and families.
- Collaborate with clinical staff to develop educational materials to address patient and family needs.
- Research, identify, and liaison with programs and community-based providers for patients and families experiencing a spectrum of needs.
- Maintain a current list of community based mental health resources and providers relevant to these populations.
- Develop materials and curricula for educational and support programs including group meeting and educational workshops.
- Promote and publicize educational and support programs within DFCI and the larger community as appropriate.
- Maintain a program database of programs delivered, attendance, and attendee satisfaction and evaluation and use these data to support program evaluation and research as needed.

- Maintain a work schedule that includes regular evening hours and occasional weekend hours to provide programs to patients and families.
- Demonstrates commitment to continuous improvement by seeking ways of improving care, effectiveness and efficiency within the department, the division, and within the organization.
- Demonstrates flexibility and an open-minded approach to change, and contributes positively to brainstorming and problem solving.
- Demonstrates commitment to cultural sensitivity and cultural competence with diverse populations.
- Documents clinical work. Maintains ability to write clear and focused psychosocial assessments, plans for intervention and goals of psychosocial care. Ability to adhere to Institute and division standards for timely documentation.
- Compliant with statistical record keeping in the EMR or as required.
- Actively participates in committee work, projects and meetings.
- Delivers presentations, seminars, or other forums to community at large. Organizes and effectively presents psychosocial issues for cancer patients, families, caregivers, staff and providers.
- Attends clinical educational conferences, trainings, or other forums to enhance and expand knowledge base of social work principles and practice.
- Initiates and facilitates interdisciplinary meetings to discuss and/or implement psychosocial treatment plan. Skilled in ability to communicate effectively with multidisciplinary providers and staff outside DF/BCH (e.g. hospice, VNA, community mental health providers). Demonstrates understanding of the principles of multi-disciplinary collaboration and maintains effective working relationships.
- Awareness of and compliance with division practice standards and policies (e.g. HIPAA, high-risk sign-out, scheduling, daily coverage calendar, etc.)
- Teaches and supervises social work staff, graduate trainees, and volunteers. Ability to transmit knowledge of social work principles in an oncology setting [e.g. transference, countertransference boundaries] and psychosocial issues for patients/families [e.g. anticipatory mourning, adaptive coping skills, life review] to others for the purpose of teaching and supervision.
- Maintains confidentiality and adheres to professional, department, division, and organizational ethical standards.
- Seeks consultation as needed.

#### **Qualifications:**

- Masters degree in Social Work from accredited program.
- Current Massachusetts license required.
- Previous experience in hospital or healthcare setting.
- Bilingual English / Spanish preferred.
- Cultural sensitivity and age specific competency required.
- Strong interdisciplinary teaming skills.
- Excellent communication oral and written.
- Strong organizational skills and ability to set priorities, tolerance for ambiguity.
- Analytical skills and computer proficiency.

**To learn more and to apply, please visit: [https://careers.dana-farber.org/pediatric\\_community\\_liaison\\_clinical\\_socialworker](https://careers.dana-farber.org/pediatric_community_liaison_clinical_socialworker)**

**About Dana-Farber Cancer Institute:**

At Dana-Farber Cancer Institute, we work every day to create an innovative, caring, and inclusive environment where every patient, family, and staff member feels they belong. As relentless as we are in our mission to reduce the burden of cancer for all, we are equally committed to diversifying our faculty and staff. Cancer knows no boundaries and when it comes to hiring the most dedicated and diverse professionals, neither do we. If working in this kind of organization inspires you, we encourage you to apply.

Located in Boston and the surrounding communities, Dana-Farber Cancer Institute is a leader in life changing breakthroughs in cancer research and patient care. We are united in our mission of conquering cancer, HIV/AIDS and related diseases. We strive to create an inclusive, diverse, and equitable environment where we provide compassionate and comprehensive care to patients of all backgrounds, and design programs to promote public health particularly among high-risk and underserved populations. We conduct groundbreaking research that advances treatment, we educate tomorrow's physician/researchers, and we work with amazing partners, including other Harvard Medical School-affiliated hospitals.

Dana-Farber Cancer Institute is an equal opportunity employer and affirms the right of every qualified applicant to receive consideration for employment without regard to race, color, religion, sex, gender identity or expression, national origin, sexual orientation, genetic information, disability, age, ancestry, military service, protected veteran status, or other groups as protected by law.