

Social Worker Program Specialist - Upland - (10009830)

Position Summary

The Clinical Social Worker Program Lead (hereinafter "CSW PL") holds a Master's Degree in Social Work (MSW), maintains active registration as a Licensed Clinical Social Worker with the California Board of Behavioral Sciences, and provides medical social work services. The CSW PL is a program leader and has a specialty clinical expertise. The CSW PL is responsible for developing, leading, and expanding a program that provides a model of patient care that focuses on providing patients/caregivers with supportive counseling, psychosocial assessments, therapeutic interventions, education, and community resource support information. This position may provide clinical supervision to MSWs and/or BSW/MSW students and/or facilitation of support groups. The CSW PL provides mentorship in their area of specialty and program development to LCSWs and MSWs in collaboration with social work management. This position involves active leadership; participation in multidisciplinary program development and evaluation; multidisciplinary treatment modalities; emergency/crisis response; and on-call rotation. The CSW PL actively works to ensure optimal delivery of psychosocial care and seeks out performance improvement initiatives, either through direct involvement and committee membership or by leading performance improvement efforts. The CSW PL is expected to lead in education and training programs, policy writing, and/or research and program development.

Key Responsibilities include:

- Proposes, designs and leads service delivery models that are sustainable and replicable and meet a specific gap in service
- Uses empirical data to develop interventions and program models
- Develops a program vision, communicates and actualizes program goals
- Creates programs that differentiate the Department of Supportive Care Medicine and City of Hope and advances the organization's strategic goals
- Coordinates with Development to create funding streams to support the program
- Contributes to the research focus with evidenced based program design and data collection plans
- Writes papers and makes presentation about the program.
- Provides timely, appropriate, reliable, and respectful social work services to patients and families.
- Demonstrates competence appropriate to his/her role and function
- Delivers quality of care consistent with professional and City of Hope standards.
- Uses effective decision-making, evaluation and problem-solving skills in managing patient care, hospital, and administrative needs.
- Demonstrates strong verbal and written communication skills; excellent documentation skills of all activities/decisions related to patient care in compliance with State, National and Joint Commission standards/regulations.

- Provides skilled psychosocial support and crisis management for patients throughout the continuum of care: diagnosis, living with cancer, recurrence, end-of-life, and survivorship.
- Respectful understanding of cultural differences and diversity.
- Acts as an effective liaison for appropriate referrals to other services within the Department of Supportive Care Medicine, including: psychiatry; psychology; supportive and palliative care; pain management; spiritual care; patient navigation; and patient, family & community education.
- Must demonstrate proficient team-building skills, effectively negotiating and willing to compromise as needed, to resolve issues and respectfully reach a consensus.
- Participates in interdisciplinary rounds and serves on institutional committees as appointed.
- Has post-licensure certifications or specialization; continues active pursuit of opportunities for further development of clinical skills and professional growth.
- Acts as a skilled educator as demonstrated by professional presentations, student training, research and mentorship.
- Participates in recruitment and interviewing of social work candidates.
- Acts as an ambassador to the profession by effectively articulating the role and expertise of a CSW and by actively participating in community and professional organizations.
- Demonstrates a willingness to participate in marketing and development efforts.
- Meets and maintains all professional and regulatory standards; exemplifies and promotes the core values of the Department of Supportive Care Medicine.
- Participates in performance improvement activities to promote continuous improvement in care delivery.
- Effectively leads groups, committees, interdisciplinary team meetings and patient care conferences within the Department of Supportive Care Medicine, City of Hope, and in the community.
- Provides mentorship to MSWs in collaboration with social work management.
- Demonstrates strong leadership skills and professionalism, serving as a role model within the Department, City of Hope and as a representative of City of Hope in the larger community; effectively works with community agencies and professional organizations.
- Has earned the respect and esteem of the team, Department, organization and profession; fosters positive departmental and institutional morale.
- Demonstrates compassion, warmth, insight, basic skill in assessments and intervention, and maintains objectivity and professional boundaries.
- Possesses advanced knowledge of and is viewed as an expert and authority on the patient population at City of Hope.

Basic education, experience and skills required for consideration:

- Master's Degree in Social Work (MSW) from an approved California Accredited School of Social Work

- Five years medical social work experience
- Two or more years post licensure experience

Preferred Certification/Licensure:

- Registration as a Licensed Clinical Social Worker with the California Board of Behavioral Sciences
- Advanced certification in relevant clinical social work skill:
- [Certified Clinical Alcohol, Tobacco, and Other Drugs Social Worker \(C-CATODSW\)](#) from NASW OR:
- [Clinical Social Worker in Gerontology \(CSW-G\)](#) from NASW OR:
- [Advanced Certified Hospice and Palliative Social Worker \(ACHP-SW\)](#) from NASW OR:
- [Certified Advanced Children, Youth, and Family Social Worker \(C-ACYFSW\)](#) from NASW OR:
- [Certified Advanced Social Work Case Manager \(C-ASWCM\)](#) from NASW OR:
- Accredited Case Manager (ACM) from ACMA OR:
- Oncology Social Work Certification (OSW-C) from AOSW/APOSW

Preferred education, experience and skills required for consideration:

- Two years oncology social work
- Previous supervisory experience
- Membership in a professional organization (AOSW, NASW, etc.)

City of Hope is committed to creating a diverse environment and is proud to be an equal opportunity employer. All qualified applicants will receive consideration for employment without regard to race, religion, color, national origin, sex, sexual orientation, gender identity, age, status as a protected veteran, or status as a qualified individual with disability.

Apply on-line at:

https://aa067.taleo.net/careersection/ex/jobdetail.ftl?job=10009830&lang=en&sns_id=mailto#.YHYDLjbqXPc.mailto