

# Clinical Social Worker II (LCSW) - Goals of Care Facilitator

## About City of Hope

City of Hope, an innovative biomedical research, treatment and educational institution with over 6,000 employees, is dedicated to the prevention and cure of cancer and other life-threatening diseases and guided by a compassionate, patient-centered philosophy.

Founded in 1913 and headquartered in Duarte, California, City of Hope is a remarkable non-profit institution, where compassion and advanced care go hand-in-hand with excellence in clinical and scientific research. City of Hope is a National Cancer Institute designated Comprehensive Cancer Center and a founding member of the National Comprehensive Cancer Network, an alliance of the nation's 20 leading cancer centers that develops and institutes standards of care for cancer treatment.

## Position Summary:

The Clinical Social Worker II (hereinafter "CSW II") holds a Master's Degree in Social Work (MSW), is registered as an Associate Clinical Social Worker or Licensed Clinical Social Worker with the California Board of Behavioral Sciences, and provides medical social work services. The CSW II must have passed the LCSW exam, or be eligible to sit for the exam. The CSW II must have passed the BBS Ethics exam and be approved to take the LCSW exam. The CSW II is responsible for employing a model of patient care that is focused on improving early identification and intervention in the outpatient setting for adult oncology patients who are at risk for unnecessary admissions, barriers to discharge, complex and high acuity patients or in need of goals of care alignment.

This position may involve clinical supervision to MSWs and/or BSW/MSW students and facilitation of support groups. The CSW II participates in multidisciplinary program development and evaluation; multidisciplinary treatment modalities; emergency/crisis response; and on-call rotation. The CSW II actively works to ensure optimal delivery of psychosocial care and seeks out performance improvement initiatives, either through direct involvement and committee membership or by leading performance improvement efforts. The CSW II is expected to assist in education and training programs, policy writing, and/or research and program development.

## Key Responsibilities include:

- Provides timely, appropriate, reliable, and respectful social work services to patients and families.
- Demonstrates competence appropriate to his/her role and function
- Delivers quality of care consistent with professional and City of Hope standards.

- Uses effective decision-making, evaluation and problem-solving skills in managing patient care, hospital, and administrative needs.
- Demonstrates strong verbal and written communication skills; excellent documentation skills of all activities/decisions related to patient care in compliance with State, National and Joint Commission standards/regulations.
- Provides skilled psychosocial support and crisis management for patients throughout the continuum of care: diagnosis, living with cancer, recurrence, end-of-life, and survivorship.
- Respectful understanding of cultural differences and diversity.
- Acts as an effective liaison for appropriate referrals to other services within the Department of Supportive Care Medicine, including: psychiatry; psychology; supportive and palliative care; pain management; spiritual care; patient navigation; and patient, family & community education.
- Collaborates with and promotes teamwork among all members of the healthcare team; co-facilitates programs (e.g., support groups, work teams, subcommittees). Openly expresses ideas for new programs or enhancements to current programs/services.
- Participates in interdisciplinary rounds and serves on institutional committees as appointed.
- Demonstrates strong potential for leadership and proactively seeks out opportunities for growth and development.
- Actively pursues licensure requirements and educational opportunities for further development of clinical skills and professional growth including advanced credentials.
- Participates in recruitment and interviewing of social work candidates.
- Acts as an ambassador to the profession by effectively articulating the role and expertise of a CSW and by actively participating in community and professional organizations.
- Demonstrates a willingness to participate in marketing and development efforts.
- Meets and maintains all professional and regulatory standards; represents and models the core values of the Department of Supportive Care Medicine.
- Participates in performance improvement activities to promote continuous improvement in care delivery.
- Strives to earn the respect and esteem of the team, department, organization and profession; fosters positive departmental and institutional morale.
- Demonstrates compassion, warmth, insight, basic skill in assessments and intervention, and maintains objectivity and professional boundaries.
- Possesses a working knowledge of the patient population at City of Hope.

**Basic education, experience and skills required for consideration:**

- Master's Degree in Social Work (MSW) from a CSWE- Accredited School of Social Work
- Two years medical social work
- One-year oncology social work (Preferred)

**Required Certification/Licensure:**

- Out of state Licensed Clinical Social Worker or Active registration as an Associate Clinical Social Worker or Licensed Clinical Social Worker with the California Board of Behavioral Sciences
- CSW II must pass the LCSW exam and become a LCSW in the state of California within one year or be demoted to CSW I
- For pediatric service, CCS Panel provider or complete application within 60 days of hire

Apply online:

[https://aa067.taleo.net/careersection/ex/jobdetail.ftl?job=10007852&lang=en&sns\\_id=mailto#.YE-pQi3Fnq4.mailto&rx\\_source=APOS&rx\\_paid=1&src=PA-10620](https://aa067.taleo.net/careersection/ex/jobdetail.ftl?job=10007852&lang=en&sns_id=mailto#.YE-pQi3Fnq4.mailto&rx_source=APOS&rx_paid=1&src=PA-10620)

City of Hope is committed to creating a diverse environment and is proud to be an equal opportunity employer. All qualified applicants will receive consideration for employment without regard to race, religion, color, national origin, sex, sexual orientation, gender identity, age, status as a protected veteran, or status as a qualified individual with disability.